



August 20, 2019

Mr. Raymond Kunze
Director General, Operations
Immigration, Refugees and Citizenship Canada
365 Laurier Avenue West
Ottawa ON K1A 1L1

Dear Mr. Kunze,

On behalf of the Canadian Association of Professional Immigration Consultants, I want to commend IRCC for implementing many positive changes in the efficiency and accuracy of the department's operations, as indicated in a recent communiqué.

We thank you for being receptive to the recommendations we submitted at the last IRCCIP and look forward to continuing our work together to improve Canada's immigration system.

Yours truly,

Dory Jade, C. Dir
Chief Executive Officer
CAPIC-ACCPI